

SACRAMENTO HEALTH CONNECT (SHC)

The Sacramento County Social Health Information Exchange (SHIE), named “Sacramento Health Connect” (SHC), will securely collect and integrate individuals’ medical, behavioral health, housing, social care, incarceration, and crisis response data to improve care coordination between health and social service providers. Through data integration and interconnected systems, program planning can be strengthened to improve individual outcomes and reduce health inequities.

GOVERNANCE, PRIVACY, & SECURITY

Sacramento County is committed to managing and maintaining a high level of data quality and integrity, while simultaneously protecting the confidentiality and security of resident information and complying with applicable state and federal laws.

Data Governance Program

The SHC Oversight Committee and the Data Governance Committee (DGC) advise and oversee SHC governance, stewardship, management, compliance, and sustainability.



The **Data Governance Committee (DGC)** advises and supports the organizational and operational activities/processes and written policies and procedures of the SHC. The DGC will provide recommendations to the Oversight Committee. The DGC consists of external partners and County leadership or designees.



The **Oversight Committee** guides and oversees the organizational and operational activities/processes and written policies and procedures of the SHC, and reviews recommendations from the DGC. The Oversight Committee consists of Sacramento County leadership and/or managerial designees.



To ensure consumer **privacy**, compliance with internal policies and procedures, local, state, and federal laws, and governance requirements will be upheld per the Data Sharing Agreement (DSA) and patient authorization management protocols.



The **security** infrastructure includes: modern cryptographic modules, monitoring and auditing of information, multi-factor authentication (MFA), code analysis, malicious software protection, incident response plan, and more!

TIMELINE

The Social Health Connect (SHC) system will be implemented in three phases. With collaborative partner participation and effective project management, the SHC system is expected to be implemented within three years after the vendor is selected.

- Phase 1 - Build Foundation.** Retrieve data from various systems, relate the data through a common key, and create a “golden record” for each consumer.
- Phase 2 - Expand to Key External Partners.** Expand cross-sector data exchange to key external partners, add new data streams, and/or increase the existing functionality. A data analytics “hub” built on the aggregated golden records will enable robust data analysis.
- Phase 3 - Final State.** Develop a Community Health Record (CHR) portal to provide information and deliver content. Allow Federally Qualified Health Centers (FQHC) to access the CHR via a Single-sign-on option from their own Electronic Health Care (EHR) system. Provide a platform that supports referral management for CalAIM and non-CalAIM services.

**TECHNICAL
DIAGRAM OF
THE 3 PHASES
OF THE SHC
DEVELOPMENT**

